

Flooding: know who to contact

You are the first line of defence against flooding. Be prepared and know what to do if flooding happens.

The Scottish Environment Protection Agency (SEPA)

- SEPA is the flood warning authority for Scotland
- Check our flood maps to show where flooding may impact
- Sign up to Floodline for advanced notice of flooding
- Get advice and information about how to be prepared

Floodline
0345 988 1188
www.floodlinescotland.org.uk

Your local authority

- Plans, implements and maintains flood protection measures
- Clears and repairs watercourses to reduce flood risk
- Is responsible for gully (gutter and drain covers) maintenance for local roads
- Works with emergency responders when flooding happens
- Let them know if watercourses are blocked with debris or flood defences are tampered with
- Contact your local authority for further advice

Scottish Water

- Is responsible for the drainage of surface water from roofs and paved ground surface within the property boundary
- Helps protect properties from flooding caused by overflowing or blocked sewers
- Visit www.scottishwater.co.uk/flooding
- Call Customer Helpline on 0345 601 8855